

BLAKE WOODS MEDICAL PARK SURGERY CENTER

RIGHTS OF ALL PATIENTS

1. To receive service(s) without regard to, or harassment or abuse on the basis of race, color, age, sex, sexual orientation, religion, marital status, handicap, national origin or sponsor.
2. To receive considerate, respectful and dignified care.
3. To expect confidential treatment of disclosures and records and be afforded the opportunity to approve or refuse the release of such information, except when required by law.
4. To obtain from his/her physician complete and current information concerning his/her diagnosis, treatment and prognosis in terms he/she can be reasonably expected to understand. When it is not medically advisable to give such information to the patient, the information should be made available to an appropriate person in his/her behalf. He/she has the right to know, by name, the physician responsible for coordinating his/her care.
5. To expect to be given the opportunity to participate in decisions involving his/her health care, unless contraindicated by concerns for his/her health.
6. To receive from his/her physician the information necessary to give an informed consent prior to the start of any procedure and/or treatment. He/she has the right to know the name of the person responsible for the procedure and/or treatment.
7. To refuse treatment to the extent permitted by law and to be informed of the medical consequences of refusal or non-compliance with the prescribed therapy.
8. To expect the opportunity to present complaints relating to the quality of care received in this facility and that the presentation of complaints, in itself, will not serve to compromise his/her future access to care.
9. To be advised if the facility proposes to engage in or perform human experimentation affecting his/her care or treatment. The patient has the right to refuse to participate in such research projects.
10. To be informed as to the services available from the organization.
11. To be informed of provisions made for after-hour and emergency coverage.

12. To be informed as to the policy regarding treatment of a non-emancipated minor not accompanied by an adult.
13. To be informed about the fees for services.
14. To examine and receive an explanation of his/her bill and policies regarding payment of fees regardless of source of payment.

RESPONSIBILITIES OF ALL PATIENTS

1. To provide, to the best of his/her knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications and other information relating to his/her health status.
2. To follow the treatment plan recommended by the practitioner responsible for his/her care.
3. To accept the consequences of his/her own actions when refusing treatments or not following the practitioner's instructions.
4. To assure that the financial obligations for health care rendered are fulfilled as promptly as possible.
5. To follow rules and regulations affecting care and conduct pertaining to the procedures performed.
6. To be considerate of the rights of other patients and facility personnel and assist in the control of noise and smoking.
7. To be respectful of the property of other persons and of the facility.